



County Older Resident Programs

Helping make our community a better place



Home Care & Repair Program

A service providing referrals for home repairs & in-home services

Feel more *secure* in your home and get the necessary home repairs you need by calling CORP's Home Care & Repair Program.

CORP (County Older Resident Programs) **connects** St. Louis County Residents, ages 60 and older, in need of minor home repairs or in-home services with Home Care and Repair Workers.

Call the Home Care & Repair Program Coordinator for a referral. All services are quoted at ***reasonable rates***. Customers are responsible for ***payment*** to the worker for labor, materials, and other related costs.

For services that can be trusted, each worker is ***screened*** with a background check, interview, and reference checked ***before*** they are referred to customers. To ensure satisfaction, customers are asked to complete an ***evaluation*** after each service.

CORP investigates complaints and concerns and assists with a resolution.

Call CORP's Home Care & Repair Program Coordinator, Monday-Friday from 8:30 a.m. to 12:30 p.m.

North of Highway 40: (314) 615-7446

South of Highway 40: (314) 615-4021

See reverse side for a list of services offered.

Saint Louis County Department of Human Services
Office of Family and Community Services
County Older Resident Programs



Phone Number: 314.615.4516
TTY: 800.735.2966
www.stlouisco.com

HCR SERVICES

Customers of the Home Care and Repair program are age 60 and older and are residents of St. Louis County.



Home Care & Repair Services

- Air Conditioning Service
- Appliance Repair
- Carpentry
- Concrete Work
- Dry Wall Repair
- Electrical Repair
- Furnace Service
- Gutter Cleaning
- Gutter Repair
- Hauling
- Lock Installation
- Painting — Interior & Exterior
- Plaster Repair
- Plumbing Repair
- Roof Repair
- Snow Removal
- Tile Installation
- Tree Service
- Window Washing
- Yard Work & Gardening



In-Home Services

- Hair Care
- Homemaker Services
- Housecleaning
-and more!



Call your CORP Home Care & Repair Program Coordinator if you need help.

North of Highway 40: (314) 615-7446

South of Highway 40: (314) 615-4021

CORP does not employ workers and cannot guarantee their work. In addition, CORP does not reimburse customers for costs incurred for services.

The customer and the worker should discuss the terms and fees before the work begins. Customers are advised to get three estimates in order to get a more affordable price.

It is advised to have a signed written contract between the customer and the worker.

Department of Human Services

Mission

St. Louis County's Department of Human Services is committed to providing the support, services, and resources that help individuals of all ages live safely, productively, and independently.

Our Values

Customer Centered—We are committed to our customers by providing a supportive environment with honest and respectful communication, timely response, and teamwork that reinforces consistent and effective services.

Respect—We provide an environment that promotes respect, appreciation, and support to our customers and our staff.

Teamwork—We collaborate in a respectful and cooperative manner and value the contribution of each staff member as we work together toward achieving our shared mission.

Accountability—We perform our job functions and deliver services efficiently and to the best of our ability. We take responsibility for our actions and develop solutions to enhance our success.

Professionalism—We maintain a set of skills and qualities that promote accountability, acceptance of increased responsibility, effective communication, and a commitment to excellence in job performance.

Excellence—We are dedicated to a high standard of performance excellence for our leaders, staff, and customers. We set high expectations, set lofty goals, and help people reach them.

Vision Statement

St. Louis County is a community where residents of all ages are empowered to live to their fullest potential.

Phone: 314.615.4516

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